

Syvex Systems AI

Voice AI Receptionist — Calls, SMS, Booking, and CRM Integration

3-Tier Implementation Packages

Scope note: Syvex Systems AI provides the AI Assistant/Receptionist platform. We do not offer in-house web design (partner referral available).

Starter

(Solo Agent)

Setup: \$3,500

Monthly: \$1,500/mo

- AI answers calls and texts 24/7
- Lead intake and qualification (service type, timeline, budget, location, etc.)
- Appointment booking (calendar integration)
- CRM sync: create/update contacts, log conversations, tag lead type
- Missed-call text-back and after-hours coverage
- Includes starter script pack and launch QA

Growth

(Team / Higher Volume)

Setup: \$7,000

Monthly: \$3,000/mo

- Everything in Starter, plus routing rules (priority, location, service line, etc.)
- Multi-user notifications (SMS/email alerts to your team)
- Follow-up sequences (nurture over days/weeks)
- Custom scripts for common scenarios and FAQs
- Optional CRM pipeline stages and opportunity creation
- Reporting and ongoing optimization

Elite

(Brokerage / Custom)

Setup: \$12,500+

Monthly: \$4,500+/mo

- Everything in Growth, plus multi-agent round-robin and escalation rules
- Multiple numbers/departments (new leads, support, rentals, etc.)
- Advanced CRM automations and reporting dashboards
- Custom integrations as needed and priority support
- Concurrency planning for peak call spikes
- Best for multi-location or high-volume teams

Voice Tier Sizing Guide

Select based on minutes/month and peak-time spikes.

Starter

0–500 mins/mo

Often <10–15 calls/day @ 2–3
Best for: Small teams / low inbound

Growth

500–2,000 mins/mo

Often 10–40 calls/day
Best for: Steady inbound + booking

Elite

2,000–6,000+ mins/mo

Often 40+ calls/day
Best for: Multi-agent + routing

Concurrency: If you regularly receive 2+ calls at once, we recommend **Growth+** for improved routing and queueing.
CRM Integration: Basic (contacts + logs) | Advanced (stages, tasks, assignment) | Custom (API + reporting)

Implementation Flow (after signup)

- 1 Kickoff & intake**
Confirm objectives, scripts, business rules, and obtain calendar/CRM
- 2 Build scripts**
Configure core flows (tier-specific script pack)
- 3 Connect channels**
Phone/SMS routing, after-hours logic, and notifications
- 4 CRM & booking sync**
Create/update leads, log summaries, and apply stage/task updates
- 5 QA & launch**
Test scenarios, refine, go live, and monitor

Next steps: Book a 15-minute kickoff call ([add your booking link](#)). **Typical go-live:** 5–10 business days. **We need:** CRM access, calendar access, and your intake/scripts.

Upgrades: Clients may upgrade tiers at any time. Any price difference and required setup adjustments will be billed accordingly.

Monthly service fees may change based on actual call/text volume and underlying usage costs. Carrier/messaging registration fees may apply.